

### **Questions for former contract libraries**

- 1) Why did the City decide to contract out library services?
- 2) How long were services contracted out? To whom – LSSI, County, other?
- 3) Did you move to another provider or go independent?
- 4) What prompted the decision to terminate contract services?
- 5) How long since termination?
- 6) What was the biggest challenge to move to (and then from) contract services?
- 7) What was the community response to and/or support of each decision?
- 8) Did you end up with more or fewer services since the original decision to contract out?
- 9) What was the cost to convert out of contract?
- 10) Did you retain or re-hire any of your original (pre-contract) staff?
- 11) What was the overall impact – fiscally and socially of the decisions to contract and later terminate the contract?
- 12) What is your advice to cities considering contracting library services?